



Nationwide Pet Insurance

(formerly VPI Pet Insurance)

Who is Nationwide Pet Insurance?

Nation's oldest and largest provider of pet health insurance

- ✿ Established in 1982 by veterinarians
- ✿ Four out of five veterinarians recommend VPI*
- ✿ Formerly known as VPI Pet Insurance

More than one million pets insured since 1982

- ✿ Paid out more than \$525 million in claims and process 100,000 claims per month

Products available in all 50 states

- ✿ Pet Parents can go to any licensed veterinarian in the world
- ✿ Coverage available for dogs, cats, birds and exotics

*of veterinarians who recommend pet insurance; 2010 AAU Study

What types of pets can be insured with Nationwide Pet Insurance?



VPI does not cover horses

Dog and Cat Plans: 0 – 9 Years old

Choose a pet health plan to fit your needs

From VPI®, the #1 choice in America for pet insurance



<p>Pet Wellness Plan Plus[®] everyday care™</p> <p>Starting at \$10/paycheck*</p>	<p>Major Medical Plan comprehensive™</p> <p>Starting at \$13/paycheck*</p>	<p>Major Medical Plan comprehensive™ Pet Wellness Plan Plus[®] everyday care™</p> <p>Starting at \$22/paycheck*</p>
--	--	---

Use any vet	✓	✓	✓
Accidents, including poisonings, cuts and broken bones		✓	✓
Common illnesses, including ear infections, rashes, vomiting and diarrhea		✓	✓
Serious/chronic illnesses*, including cancer, diabetes and allergies		✓	✓
Hereditary conditions†		✓	✓
Procedures/services, including surgeries, Rx meds, testing and hospitalization		✓	✓
Wellness services, including exams, vaccinations and flea/heartworm preventives	✓		✓
Annual deductible	\$0	\$250	\$250 for medical claims \$0 for wellness claims
Max annual benefit	\$500	\$14,000	\$14,500

Chronic conditions? Covered.

Every year, Benny the pug gets a stubborn ear infection. And every year his mom, Julie, rests easy because she's covered by VPI.

This year, it took **three vet visits** and **\$441** to clear up Benny's ear. Since Julie had met her annual deductible on a previous visit, **VPI sent her a check for the full \$441.**



Can buy standalone or with the Medical Plan

Preventive care coverage details



Physical exam: Two exams per policy term	\$60 (\$30 max per exam)
Behavioral exam and/or treatment	\$30
Vaccination or titer	\$75
Heartworm or FeLV/FIV test	\$35
Fecal test	\$25
Deworming	\$25
Nail trim	\$20
Microchip	\$40
Health certificate	\$40
Flea control or heartworm prevention	\$75
One additional test: 1. Health screen (blood test) or 2. Radiograph (X-rays) or 3. Electrocardiogram (EKG)	\$75 One test per policy term
Maximum annual benefit	\$500



Wellness plans are not available in all states.

Specialty Plans – Call in for a quote

→
Injury Plan is for all
ages. Can add wellness
too!



Injury Plan emergencySM covers accidents only

- Low-cost injury-only coverage
- \$250 annual deductible
- Maximum annual benefit of \$14,000
- No underwriting required
- No upper age restriction

\$10/month[†]
or **\$5/paycheck^{†‡}**

Avian & Exotic Pet Plan only from VPI



Medical coverage for birds, rabbits,
ferrets, reptiles and other exotic pets.

Two convenient ways to enroll:

1. Visit us **online** through your group's link on **petsvpi.com**

2. **Call 877-PETS-VPI** to speak with a licensed sales agent

The screenshot shows the Veterinary Pet Insurance website. At the top left is the VPI logo with the text "Veterinary Pet Insurance a Nationwide Insurance company". At the top right is the Nationwide logo with the tagline "is on your side". Below the logos are navigation links: "plans & coverage", "compare rates", "customer reviews", "get a quote", and the phone number "1-800-672-9251". A central banner reads "your VPI® coverage starts here." with a sub-note: "If your company or organization already offers VPI Pet Insurance, you can enroll online today. It's quick and easy!". Below this is a search box titled "Search For Your Company" with a "Search:" button and instructions: "Please enter at least three (3) characters to initiate search. Need help finding your group or employer? Contact us at groupaccountsales@petinsurance.com". To the right of the search box is an image of a dog and a cat. Below the image are three checkmarks: "✓ Discounted pricing", "✓ Accepted by all vets", and "✓ Easy online enrollment". At the bottom left is a dark blue footer with links for "Employers", "Veterinarians", "Contact Us", "Press & Media", "Strategic Alliances", and "About VPI". To the right of these links is an image of a dog and social media icons for Facebook, Twitter, YouTube, and a paw print icon with the text "Join our community". At the very bottom is a small disclaimer: "Insurance plans are offered and administered by Veterinary Pet Insurance Company in California and DVM Insurance Agency in all other states. Underwritten by Veterinary Pet Insurance Company (CA), Brea, CA, an A.M. Best A rated company (2013); National Casualty Company (all other states), Madison, WI, an A.M. Best A+ rated company (2014); Veterinary Pet Insurance, VPI and the cat/dog logo are service marks of Veterinary Pet Insurance Company. Nationwide, the Nationwide N and Eagle, and Nationwide is On Your Side are service marks of Nationwide Mutual Insurance Company. ©2015 Veterinary Pet Insurance Company and Nationwide."



Easy Payment Option

- By choosing Payroll Deduction -
 - You save \$24 per year, per pet!!
 - (\$2 direct bill monthly installment fee is waived)
- Each pet enrolled is issued an **individual** policy.
- Multiple pet discounts:
 - 2 or 3 pets – total of 10% discount
 - 4 or more – total of 15% discount



How Nationwide Pet Insurance Works

Filing a claim and getting reimbursement is easy



1 Pay your vet

Step 1: Pay for your pet's treatment at the time of service.



2 Send your claim

Step 2: Fax or mail our easy-to-use claim form along with your receipts



3 Get reimbursed

Step 3: After meeting your policy's annual deductible, you are reimbursed according to your plan's benefit schedule.

Our one-page claim form makes filing claims easy and you can track your claims online through our VPI Policyholder Portal.

How to manage your policy

Convenient Account Management Options

Nationwide Customer Care

- Phone: **800-540-2016**
- Average answer time is 20 seconds
- Available Monday-Friday 5:00 a.m. to 7:00 p.m. (Pacific), and Saturday 7:00 a.m. to 3:30 p.m. (Pacific).

Policyholder Portal

- Email claims.
- Check claim status and history
- Update account information.
- Find answers to common questions with the Policyholder User Guide (PUG), a new, user-friendly video library

Veterinary Pet Insurance
a Nationwide Insurance company
888-803-4874 | Underwriting

Nationwide
is on your side

Print This Page

Policyholder Portal Login

Login ID:

Password:

Remember me on this computer

Login →

Need Help Logging In?

- [Forgot your ID?](#)
- [Forgot your Password?](#)
- [Need help logging in?](#)
- [Supported Browsers](#)

VPI Policyholder Portal Features

With a VPI Policyholder Portal account you can easily:

- Update your contact and payment information
- Check claim status and history
- Download forms (Claim Form, Benefit Schedule)
- Renew your policy

Access VPI Exclusives

- The Companion newsletter is your source for pet health stories, features and policy news
- Access Policyholder Perks, special discounts exclusive for our policyholders

Access Your VPI Policy Today!

This convenient online feature allows you to take control of your account, access policy information and much more with just a few easy clicks of the mouse — no more waiting on hold to make simple changes.

Create a Free Account →

To register you'll need the following policy information:

- ✓ Policyholder Name
- ✓ Zip Code
- ✓ Policy Number
- ✓ Phone Number

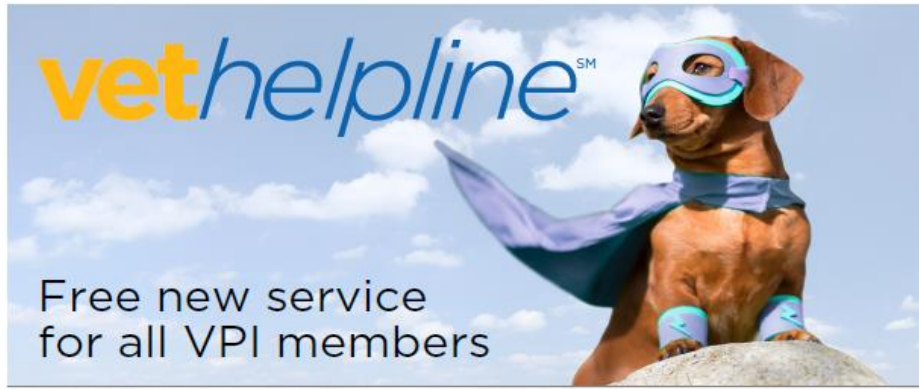
Veterinary Pet Insurance
888-803-4874 | Underwriting

Welcome,
User: [username]

Assigned Coverage	Pet Name	Policy Number	Effective Date	Excluded Date	Status	Coverage
Health	Max	123456789	1/1/2014	12/31/2015	Active	Health
Accident/Injury	Max	123456789	1/1/2014	12/31/2015	Active	Accident/Injury
Illness	Max	123456789	1/1/2014	12/31/2015	Active	Illness

Policy Number	Policy Status	Effective Date	Exclusion Date	Status	Coverage
123456789	Active	1/1/2014	12/31/2015	Active	Health
123456789	Active	1/1/2014	12/31/2015	Active	Accident/Injury
123456789	Active	1/1/2014	12/31/2015	Active	Illness

Free New Service – Vet Helpline



vethelplineSM

Free new service
for all VPI members

Friendly, expert advice
When it comes to your pet's health, no concern is too big or too small. That's why we're excited to introduce Vet Helpline, a new service now available—and it's free to all VPI members.
Our knowledgeable veterinarians are available 24/7 to help guide you through any pet health concern, from emergencies to general questions. All of our vets are based in the U.S. and have years of clinical experience.

How it works
You can start using this new benefit right now—there's no sign up or extra enrollment required.

- Available 24/7
- Free to VPI[®] members (\$170 value)
- Talk to a veterinarian
- Unlimited access

Info to have ready when you call

- Your VPI policy number
- Your primary concern
- Your pet's symptoms and how long they've been going on
- Any other health problems
- Current medications
- Package label if a potentially poisonous substance was ingested

- Free to all policyholders
- Speak with a vet about your pet's symptoms
- Unlimited Access
- Available 24/7



Talk to a vet now

We're live and ready to help in real time

 **Call 1-855-331-2833**

Coming soon:  **Email**  **Chat live**

Key Points

- Enroll anytime throughout the year
- Sign up by the 15th of the month, effective date will be 1st of the next month.
 - Ex: enroll 12/14, effective date is 1/1
- Sign up after the 15th of the month, effective date will be 1st of the next following month.
 - Ex: enroll 12/17, effective date is 2/1
- Enroll your pet when they're healthy, don't wait!



Thank you!!

