



## Welcome to Evolution Healthcare

Evolution Healthcare is one of the nation's leading benefits management companies of employee health and welfare plans. Effective January 1, 2022, in partnership with Trustmark, we are excited to be the administrator of Boutique Air, Inc. Benefit Plan. This letter contains valuable information about your medical and prescription plans.

**Boutique Air, Inc.** is pleased to provide you with Anthem BC/BS as the PPO Network for your medical plan.

**Members:** To ask Medical questions, verify benefits, or check claim status, please call **Evolution Healthcare** at 1-877-877-3496. Please do not call Anthem to verify your benefits, claims or coverage.

You will receive a Medical/Prescription ID Card. They both will contain important information specific to your plan. Please be sure to show the ID card to your medical/Pharmacists. Your ID cards will have a unique medical identification number in place of your Social Security Number. You may use either number when contacting Evolution Healthcare. To find a Anthem provider please visit Anthem's website: <https://www.Anthem.com>.



**MEDICAL PROVIDERS:** To confirm eligibility, providers should call 1-833-835-2714. For pre-certification or pre-authorization providers should call 1-800-274-7767. Your plan still requires authorization prior to an elective hospital admission, or within two working days of an emergency admission or prior to receiving home health care.



*Failure to follow this requirement may result in a reduction of benefits.*

Also, effective January 1, 2022, your prescription plan will be through **Caremark**. Caremark has a network of nearly 40,000 participating pharmacies throughout the United States and its territories. For long-term medications (like those used to treat high cholesterol) you can enjoy convenient mail-order service and savings through the Caremark Mail Order Pharmacy. At the pharmacy, please provide your pharmacist with the following plan information:

Rx Bin: 004336  
 PCN: ADV  
 Rx Group: RX20MY  
 ID# or Employee's Social Security Number

Please visit Caremark at: [www.caremark.com](http://www.caremark.com). For Caremark member assistance, call 1-855-722-6230. If your Pharmacist needs assistance, please have them call the Pharmacist Help Desk at 1-800-364-6331.



 <b>BlueCross BlueShield</b>		<b>United Employees Health Plans</b>	
<b>MED PLAN TEST</b>			
<b>Member ID:</b> <b>JJB12345678E-Sample ID</b>		<b>In Network Benefits Only</b>	
<b>Group#:</b> 0000 <b>Plan Codes:</b> 000/000 <b>RXBIN:</b> 004336 <b>RXPCN:</b> ADV <b>RXGRP:</b> RX2200	Medical Office Visit Specialist Retail Prescription Generic Preferred Brand Mail Order Prescription Generic Preferred Brand		
<small>United Employees Health Plans will utilize Trustmark, Inc. to handle member contact for health plan administration. See back for contact information.</small>			

You will receive a new, combined medical/prescription ID card which contains important information specific to your plan. Please be sure to show this new card to all your medical providers and pharmacists. Your ID card will have a unique medical identification number in place of your Social Security Number. You may use either number when contacting Evolution Healthcare or for your providers to submit a claim.

We look forward to being of service to the employees of Boutique Air, Inc.!

Sincerely,  
 Evolution Healthcare